



Private Pay List of Services / Costs

Daily Room Rates (Rates effective 01/01/2022)

First Floor	Room Rate / Day
Rooms 1100 and 1200 (Suites)	\$310.00
Rooms 1300 and 1400	\$300.00

Second Floor	Room Rate / Day
Rooms 2200 – 2300	\$290.00
Rooms 2500 (Reflections)	\$310.00

Required Billing Information:

Please remit the following to the Business Office for billing purposes. This will assure verification of insurance coverage and allow for correct billing.

- Medicare Card (red, white and blue card)
- Medicare Supplemental Insurance Card (s)
- Insurance Cards
- Long-term Nursing Home Insurance Policy Information
- Medicaid Card (Forward Card)

Veterans Administration:

Dove Healthcare – West Eau Claire has a contract to provide nursing home care to residents eligible (60 percent or greater service connected) for and referred by the Veteran's Administration. For more information on services and charges, please contact the Admissions Coordinator.

Optional services not included in the daily rate, which are provided by and billed by Dove Healthcare – West Eau Claire:

- Oxygen
- Transportation (to and from facilities using Dove Healthcare Transport)
- Physical Therapy, Occupational Therapy, and Speech Therapy

***Special food items and supplements:** Special requests for particular food items/supplements by a resident/family member, which is not considered nutritionally necessary and is not a part of our menu, will be honored when possible at a charge to that resident. The nutritional services manager and consulting dietitian will determine what is nutritionally necessary.

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 **Cable TV:**

Monthly Charge: \$20.00

*Charges are applicable to residents that are considered long term. Residents that are residing at Dove Healthcare – West Eau Claire for short-term rehabilitation and are residing in the short-term unit are not subject to applicable charges. Dove Healthcare - West Eau Claire will bill the resident's trust account or responsible party for payment.

 **Telephone:**

Dove Healthcare - West Eau Claire provides free telephone service for short-term and long-term residents. Telephones are provided for those residents residing in the short-term unit. Long-term care residents will need to furnish his/her own telephone, if service is desired.

 **Dove Healthcare Transport Rates**

Admission to Dove Healthcare - West Eau Claire (local only): No Charge

All other transportation services are private pay. A rate sheet for Dove Healthcare Transport will be provided upon admission. A copy of the rate listing can also be obtained from a social worker or the business office.

 **Pharmacy**

Costs for pharmacy supplies and medications are available through Health Direct at 715-832-3780 or the pharmacy of the resident's choice. Health Direct will send bills to residents.

 **Podiatry, Audiology, & Dental Services**

Podiatry, dental and audiology services are provided by the resident's choice of provider. Consult with provider for fee information.

 **Daily or Sunday Papers:**

Residents may order daily and Sunday newspapers individually and the newspapers will be delivered to individual rooms. Billing arrangements are made directly with the newspaper company.

 **Dry Cleaning:**

Each individual provider determines cost for dry cleaning.

 **Guest Meals:** (Rates effective 1/1/19)

Brunch = \$5.00 Dinner = \$6.00 (prices will vary during holidays)

 **Hair Care:**

Services provided by a licensed hair stylist. Ask receptionist or social worker for rates.